

What sort of help could I get?

We may be able to help with aids and adaptations to make daily life easier if your health or mobility changes and you find that your home is no longer suitable to meet your needs.

Every year, we set aside some money to make changes to existing properties on behalf of our tenants. If funding allows, the type of things we can help with include:

- Installing grab rails
- Adding threshold ramps
- Installing stair lifts
- Adapting showers
- Widening doorways for wheelchair access
- Improving entry systems or alarms with loud bells or flashing lights
- Installing entry phone systems

How can I apply for help?

Please get in touch with us if you feel you could benefit from adaptations to your home. You will need to ask your doctor or social services to refer you to an occupational therapist so that they can give us recommendations about which adaptations may help.

After we receive the report, we will consider the best way to help you. Once any work has been agreed, we will confirm the details and start date and let you know how long it will take.

In some cases it might be more appropriate for us to consider offering you alternative accommodation rather than carrying out extensive alterations. If this is the case, we will fully discuss all of the options with you.

If we are unable to help, we will talk to you about alternative options which may be available, as well as signposting you to other organisations who may be able to help.

